

INSPECTING YOUR DELIVERY

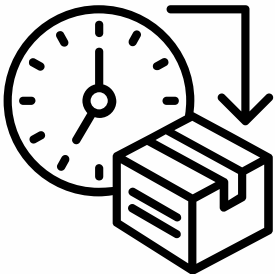
To ensure proper handling of any damage claims, do not discard any packaging materials until you've completed a full inspection of your package.

Visible Damage Upon Delivery



- Do not accept the shipment if you notice significant damage visible through the packaging (e.g., large dents, crushed panels).
- Before signing the delivery receipt, inspect all sides, corners, and the top of each box.
- Carefully note any holes, dents, creases, or crushed areas—even small ones—on the delivery receipt. These could signal hidden damage inside the box.

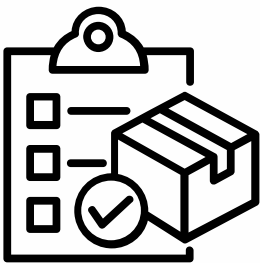
Suspect Concealed Damage



- Concealed damage refers to internal damage that isn't visible from the outside packaging.
- Unbox and inspect your product(s) within **5 days of delivery**.

If concealed damage is found, follow the instructions below immediately.

How to Report Shipping Damage



To help us resolve your issue quickly:

- Document the serial number of the affected product.
- Take clear photos of:
 - The damaged product
 - The packaging (include internal packaging)
 - The shipping label and any visible box damage
- Submit a support ticket within **5 days** using:
powertechnologies.com/support-ticket